

HOSPITALITY

& SPECIALTY COMMUNICATIONS

HME

Quick Start Guide

ZOOM Nitro Drive-Thru Timer Overview

Measures drive-thru lane events for comparison to your service time goals at up to eight detection points in the drive-thru lane. The Dashboard displayed below provides an example overview for a single-lane drive-thru with seven lane detectors (PRE-MENU, MENU 1, CASHIER, SERVICE, and three Pull-Forward detectors) as well as two independent detectors (Mobile Pickup).



Lane Total Time

Is the Total Time tracked from a starting detection point (usually the first detector in the lane, "MENU 1" in this example) to the departure from the last detection point in the lane ("SERVICE" in this example). Cars will display "0:00" until they arrive/depart the first detection point.

So what's with the colors?

Color-coded cars and values provide an easy method for identifying how a metric is performing against a preset goal. Goals are used to motivate performance.

- A green car or value like this () 0:29 indicates you are exceeding your goal.
- A yellow car or value like this 📖 2:01 indicates you are meeting your goal.
- A red car or value like this (I like a like

that allows you to place or-

ders using a smart device.

** Vision AI requires addi-

Using a camera, Vision Al

gives you the ability to

monitor the area before

the Pre-Menu for Drive Offs along with other

enhanced metrics.

tional equipment. Pre-Menu Stack

How to make changes to your ZOOM Nitro Timer

- 2. Click on the SECURITY
- 3. Log in to the system. Note: The manager assigns permissions and passwords. If you do not have a password, contact HME Technical Support at the number below to obtain a temporary Manager password.
- Once logged in, click on DASHBOARD SETTINGS in the sidebar menu to edit.



Language

The default language is English. Click on Canadian flag for French.

Drive-Thru Leaderboard®

The Drive-Thru Leaderboard shows the top three and bottom three stores ranked against others in your network. Your store will be outlined and displayed with its closest competitors.

Top 3 Stores

Top 3 performing stores in your network.

Your Store

Your store will always be outlined and displayed with its closest competitors.

н	AECLO.	Drive-thru Leaderboard		Current Hour		Trophy Case
			3	G	Ō	
	1	South County	90%	5	2:17 / 3:00	
	2	Temecula	90%	5	2:17 / 3:00	Contest Wins Awards Userserver Jacksonville
l	3	Arlington	90%	3	2:18 / 3:00	Look out people. Our small but speedy crew
	7	Tustin	90%	3	2:33 / 3:00	is coming on strong!
	8	Downtow We moved up a position!	90%	3	2:39 / 3:00	South County 052118 PM
\rangle	9	Jacksonville	98%	3	2:41 / 3:00	Dream team is setting the winning pace at dinner tonight.
	10	Billings	90%	3	3:17 / 3:00	Eric T 0522318 PM
	11	Downtown	90%	3	3:17 / 3:00	I'm proud of all of you. Keep the pedal to the
	12	Montclaire	90%	3	3:17 / 3:00	metal!

Also, visit the **HME Training Portal** at: https://www.hme.com/training



Your System

Timer Signal Processor (TSP)

Receives event data from car detections in a drive-thru lane or reserved parking location.

TSP Mounted location:

Control Unit (CU) Receives and processes data from the TSP to provide information for the ZOOM Dashboard display.

CU Mounted location: ____

Need more help?



A copy of this guide and more information can be found by scanning this QR code above. When you land on the web page, navigate to Drive-Thru Timer Systems and click/tap on ZOOM Nitro to expand. Or go to: https://www.hme.com/qsr/drive-thru-user-manuals

> Need help? Call **1-800-848-4468, options 1,2,3** or email us at **support@hme.com**

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